

ANNUAL REPORT



ABOUT US

Child Care Aware® of North Dakota, a program of Lutheran Social Services of North Dakota, has been the state's trusted partner to provide child care resource and referral services since 1992.

We assist families in their search for and understanding of quality child care, build the knowledge and skills of early childhood practitioners through professional learning services and coaching, support communities in developing innovative strategies to expand the capacity of care to meet families' needs, and are the "go to" place for individuals who want to start a child care business.

WHAT OUR STATE NEEDS

North Dakota businesses and families need reliable, affordable, and accessible child care in their communities to actively engage in the workforce. Child Care professionals need adequate compensation, training, and support to run viable businesses and offer quality child care. In this annual report you will see how Child Care Aware® of North Dakota works to address many of these issues.

HOW WE ARE FUNDED

The **North Dakota Department of Human Services** funds the work of Child Care Aware® of North Dakota with federal Child Care Development Block Grant Funds as well as state general funds.

Child Care Aware® of North Dakota also had contracts with the **North Dakota Department of Health** during the fiscal year to provide UV Ray Sun Safety education and a Healthy Eating Active Play initiative.

In addition, Child Care Aware® of America sub-contracts with Child Care Aware® of North Dakota to provide coordination of **United States Air Force Exceptional Family Member respite care programming** for the Grand Forks and Minot Air Force Bases.

PARTNERS FOR QUALITY

Child Care Aware of North Dakota partners for quality with the **North Dakota Growing Futures Early Childhood Workforce Registry** and **Bright & Early North Dakota**, our state's Quality Rating and Improvement System.



SERVICES & STAFFING

Child Care Aware® of North Dakota employs the equivalent of 21.375 full-time staff members who work in three main service areas: Parent Services, Consulting Services and Professional Learning Services.

CONSULTING SERVICES

13.9 full-time employees provide technical assistance and coaching to licensed child care programs in North Dakota through their work as early childhood consultants, health and safety consultants and inclusion specialists.

PARENT SERVICES

3.4 full-time employees collect and maintain data about the child care industry in North Dakota and provide customized referrals and consumer information to families looking for child care.

PROFESSIONAL LEARNING SERVICES

2.8 full-time employees develop and maintain training curriculums and events; review, score, and apply credit for successfully completed training; and provide customer service to online learners.

PROFESSIONAL LEARNING SERVICES

7,118 EARLY CARE & EDUCATION PROFESSIONALS
COMPLETED **76,867 HOURS** OF TRAINING
OFFERED BY CHILD CARE AWARE® OF NORTH DAKOTA



29 E-LEARNING
SELF-PACED COURSES AVAILABLE
TOTAL OF 130 COURSE HOURS

59 FACE-TO-FACE
COURSES AVAILABLE
TOTAL OF 164 COURSE HOURS

4 EAGER-TO-LEARN
ONLINE INSTRUCTOR FACILITATED
TOTAL OF 56 COURSE HOURS

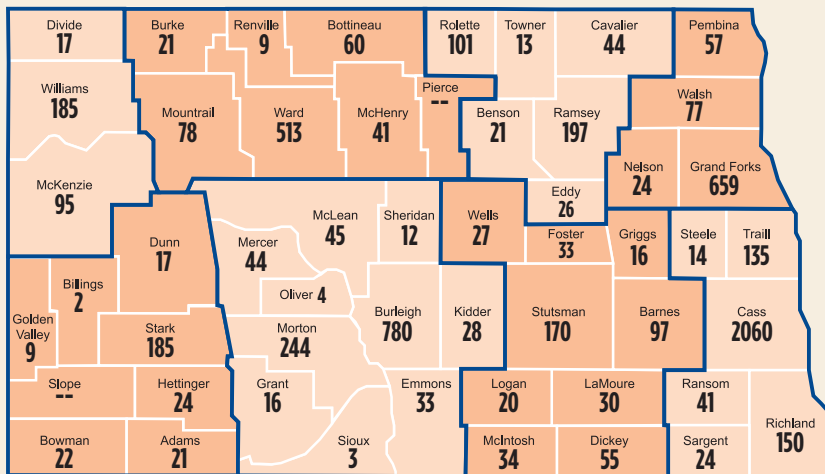


1207.5 STAFF HOURS SPENT ON DEVELOPMENT, DESIGN,
AND PUBLISHING OF E-LEARNING COURSES

54 HOURS IS THE INDUSTRY STANDARD TO DEVELOP
ONE HOUR OF PUBLISHED E-LEARNING

65 PROVIDERS
RECEIVED PROFESSIONAL
DEVELOPMENT ADVISING
THAT WILL HELP THEM STRENGTHEN THEIR
SKILLS & ACHIEVE THEIR CAREER GOALS

64% OF ALL TRAINING COMPLETIONS ARE FOR STATE MANDATED TRAININGS
GETTING STARTED: 3,327 COMPLETIONS | SIDS AND SAFE SLEEP PRACTICES: 5,286 COMPLETIONS



6,658
NORTH DAKOTA
RESIDENTS
COMPLETED ONE OR MORE
CHILD CARE AWARE®
OF NORTH DAKOTA TRAININGS



WEBSITE & RESOURCES
www.ndchildcare.org

The Child Care Aware® of North Dakota website
provides 24/7 access to information about health &
safety, best business practices, and tips for setting
up an effective child care environment.

58,017 UNIQUE VISITORS
CAME TO WEBSITE

55% FIRST-TIME VISITORS
DISCOVERED WEBSITE

45% RETURNING VISITORS
CAME BACK FOR MORE

CONSULTING SERVICES

Parents need care to work or attend school/training programs. Businesses need quality child care programs so that their employees can get to work. Quality child care providers protect the health and safety of the children in their care and they help children learn and be prepared for school.

We want all families to have access to quality, affordable child care; and we also want those who nurture and teach our young children in child care settings to earn a living wage. Working in a quality child care business is not easy. Child care providers need access to trainings and supports to get their business started and to continually improve the quality of their care.

Child Care Aware® of North Dakota helps by:

- Assisting new child care providers through the start-up process
- Helping providers meet licensing requirements
- Offering low-cost or free trainings in topics like health and safety, child development, and sound business practices
- Working with local and state governments and the private sector to leverage resources for building and maintaining the supply of quality child care
- Providing professional development and continuous quality improvement opportunities to child care providers and staff
- Supporting accredited programs



HEALTH & SAFETY

167	PROGRAMS RECEIVED TECHNICAL ASSISTANCE	41	PROGRAMS RECEIVED ONSITE CONSULTATION
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INCLUSION

AGES & STAGES SCREENING

1036	ASQ-3 SCREENINGS PROVIDED AT NO COST	557	ASQ-SE SCREENINGS PROVIDED AT NO COST
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OFFERED PROVIDERS SUPPORT AND SUGGESTED STRATEGIES THROUGH

145 ONSITE VISITS
134 PHONE CONSULTATIONS
126 CONSULTATION EMAILS

217 POTENTIAL & NEWLY LICENSED CHILD CARE PROVIDERS
RECEIVED TECHNICAL ASSISTANCE
TO HELP THEM OPERATE A CHILD CARE BUSINESS



5 PROGRAMS RECEIVED
COMPLIANCE CONSULTATIONS
TO SATISFY CORRECTION
ORDERS ISSUED BY CHILD
CARE LICENSERS



30 PROGRAMS
PARTICIPATED IN
SUN SAFETY AND
ACTIVE PLAY/HEALTHY
EATING INITIATIVES

46

PROGRAMS
RECEIVED COACHING
TO EARN BRIGHT & EARLY
QUALITY RATING



242

INFANTS & TODDLERS
HAD TEACHERS WHO
PARTICIPATED IN THE
WINNING WAYS INITIATIVE



18 COMMUNITIES WORKED WITH CHILD CARE AWARE® TO DEVELOP
STRATEGIES TO EXPAND CHILD CARE CAPACITY



PARENT SERVICES

Businesses and families need quality, affordable, and accessible child care to actively engage in North Dakota's workforce. Choosing child care is one of the most important decisions families make. Child Care Aware® of North Dakota helps families take the guesswork out of choosing child care by providing:

- Referrals to local child care providers
- Information to help families evaluate options
- Information about getting help to pay for child care

Families can connect with a Parent Services Specialist by email, by phone, or they can visit www.ndchildcare.org to access valuable consumer education resources and our online child care database to do a customized child care search on their own.



2.2 THOUSAND
ENTRIES & UPDATES

1,322 NEW/RENEWED/CLOSED LICENSES
398 LICENSING STATUS CHANGES
346 LICENSING VIOLATIONS/RESOLUTIONS
109 ADDRESS/PHONE CHANGES



2.9
THOUSAND REFERRALS
TO 1,666 FAMILIES



3.2
THOUSAND CONTACTS
TO UPDATE PROVIDER FILES

93.6%
PROVIDERS COMPLETED
2018 ANNUAL BUSINESS SURVEY



734 UPDATES
SUBMITTED
BY PROVIDERS TO SUPPLY FAMILIES
WITH CURRENT INFORMATION



Child Care Supply & Demand Data, Cost of Care and County Profiles at www.ndchildcare.org/data-pub



**Posts with the
most views and
engagements:**

- Holiday Child Safety
- Active Flu Season
- Child Care Works Launch of Baby's First Townhall Campaign



Connect With Us to Learn More
www.ndchildcare.org | 800-997-8515

Facebook: <https://www.facebook.com/ChildCareAwareND>

Pinterest: <https://www.pinterest.com/ndchildcare/>

Twitter: <https://twitter.com/NDchildcare>

YouTube: <https://twitter.com/NDchildcare>

Instagram: https://www.instagram.com/ccan_d/



Bismarck
1616 Capitol Way

Fargo
3911 20th Ave S

Minot
1905 2nd St SE, Suite 1B

Grand Forks
412 Demers Ave

Jamestown
419 5th St NE; Suite 7

Child Care Aware® of North Dakota is a program of Lutheran Social Services of North Dakota.